

Terms & Conditions

Reservations and Vacation Quotes

To get a customized quote or book a vacation, please visit our website at https://www.deliberatelydifferenttravel.com, call us at (512)788-1635, or email us at Ddtravelllc@gmail.com.

Identification

All travelers are required to make reservations in the full name that is listed on his/her government documents (ID, DL, Passport, birth certificate) they will use for travel. If you need to make any changes to a name after travel documents have been issued, clients will be responsible for all name change fees, if applicable. To make a name change request email us at Ddtravelllc@gmail.com.

Payments

Reservations can be made online with major credit cards. Payments for all vacations must be received 60 days before the departure date unless a specific date is stated in your contract and/or travel documents. We process all payments via our secured online payment system which charges a processing fee at checkout for all payments made to Deliberately Different Travel LLC.

Refunds

All payments made to Deliberately Different Travel LLC are **Non-Refundable** and **Non-Transferrable**. The agreements we have with hotels, airlines, and other vendors will not allow us to refund any monies paid on any vacation.

Deposits

Except where specified, a deposit is due at the time of booking. All deposits are **non-refundable** and **non-transferable**. By paying your deposit you agree that you will not cancel any payments made to Deliberately Different Travel LLC paid and authorized by you.

Chargebacks

Before filing a dispute with your bank, call Deliberately Different Travel LLC at (512) 788-1635 or contact us via email at Ddtravelllc@gmail.com to discuss account resolution. Filing chargebacks could result in your reservation being canceled and may prevent future travel with Deliberately Different Travel LLC.



Roommate Matching

Roommate matching is available for our female travelers for most tours. You will be matched with a roommate within 5-14 business days after you pay your initial deposit.

Passport & Visa's

Passengers are responsible for ensuring they have the proper travel documents and MUST CHECK with the respective consulate(s) or visa agency to determine whether any visas or passports are required. Passports are required to be valid for at least 6 months after the date of travel. Some countries require a full blank "VISA" page in the passport for stamping purposes.

Any information provided in the travel description pertains to US citizens only. Non-US citizens should check with the respective consulate of the country(s) to be visited for current entry requirements. Deliberately Different Travel LLC does not provide or validate travel requirements for non-US citizens. We strongly suggest all cruise passengers have a valid passport in their possession while cruising.

Travel Insurance

Travel Protection is highly recommended; we would hate anyone to lose the money they paid on their vacation. Travel protection provides coverage for Trip Cancellation, Interruption, Baggage Loss, trip delays, and more. You are required to select and purchase travel insurance yourself for domestic trips. For Mexico, the Caribbean, and Cruises, we can add travel protection to your package when making your reservations. If you decline travel protection a waiver must be signed before travel arrangements are complete.

Travel Documents

Provided full payment is received no later than your Final Payment due date, travel documents and travel instructions will be sent via email and/or mail 30 days or earlier before travel. **CHILDREN:** All children under 18 must be accompanied by an adult. The minimum age for children on tours is 16.

Accompanying adults are responsible for the safety of their children. Please note that many countries have adopted practices to prevent international abductions of children. If a person under the age of 18 years is traveling with an adult other than his/her parents or with only one parent, a notarized letter written by the parents, or non-traveling parent, granting authorization to travel, including the dates of travel, should be carried.

Photo Release

We love to take photographs and/or videos of our trips and trip participants. By signing, you give Deliberately Different Travel LLC permission to use such videos or images for promotional or commercial use without payment or compensation to the participant. If you choose not to provide permission, you are required to email us at Ddtravelllc@gmail.com 45 days before travel. Please understand you will not be in any photographs taken once you opt-out.



Automatic Billing Plan

There is an option to set up automatic monthly payments at checkout.

You can opt out of automatic billing by emailing us after you make your reservations. Please send an email to DDtravelllc@gmail.com

Late Payment

If there is any outstanding balance by the Final Payment Due date listed on your invoice, a late fee of \$100 will automatically be added to your invoice one day after your final payment date.

Reinstatement of Reservations

If your travel reservations have been canceled, and you notify us within 14 days that you want to reinstate your reservations, a service reinstatement fee of \$150 will be added to your invoice and must be paid in advance to apply for reconfirmation of services.

Last-Minute Reservations

All reservations must be made no later than 60 days before departure. If requested services cannot be confirmed, payment will be refunded. If services are confirmed, final payment is due within 24 hours, and all applicable cancellation penalties will apply.

Reservation Changes (Name spelling & DOB)

Name changes due to incorrect information being provided will incur a \$50 per person charge plus any additional supplier fees. Please note that name changes to airline reservations are subject to full cancellation and rebooking. Replacing a traveling passenger with another traveling passenger constitutes a cancellation, subject to cancellation penalties, and is not covered by this Reservation Name Changes policy. Changes or additions after departure are subject to local rates at the time of amendment and must be paid directly by the passengers to the service provider. There are no refunds for unused services.

Travelers With Disabilities

To fully enjoy your travel experience, we recommend that you select a vacation that is suitable to your physical capabilities. Travelers requiring any form of assistance, including travelers with physical disabilities, sight or hearing impairments, and any other disabilities are required to notify Deliberately Different Travel, LLC prior to booking so that we can assist with your specific travel accommodation.

Health Requirements

Check with your healthcare provider for up-to-date requirements. You may also check the Centers for Disease Control (www.cdc.gov) and/or the World Health Organization (http://www.who.int/en/) for their recommendations.



Scheduled Air Changes

In the event of an airline schedule change, Deliberately Different Travel LLC will make every effort to inform passengers of the schedule change and the new flight schedule before departure. Deliberately Different Travel LLC is not responsible for schedule changes, including, when applicable, changes in routing and/or the number of stops in the itinerary. Deliberately Different Travel LLC is unable to provide compensation for schedule changes, seat assignment modifications, or cancellations implemented by an airline. In the event of any change in flight itinerary made directly between passengers and their airline, it is the passengers' responsibility to advise Deliberately Different Travel LLC of amended flight details in writing at Ddtravelllc@gmail.com. Deliberately Different Travel LLC cannot be held responsible for land services, including arrival and/or departure transfers if flights are changed without its knowledge.

Luggage (Airlines)

Checked bags are typically limited to a total dimension of 62 inches by adding length + width + height (example: 26"+26"+10" = 62") and a maximum weight of 50 lbs (23kg). Many airlines apply charges for checked bags. Premier Travel One d/b/a Travel Divas Travel is not responsible for checked bag fees, excess luggage, or weight charges levied by an airline. If the airlines lose or damage your luggage, a baggage claim form MUST be filed with the carrier before leaving the airport by the client. We recommend using brightly colored luggage tags, straps, or other identifiers to help you locate your luggage upon arrival or to describe it if it is lost.

Tipping:

Complete tipping guidelines are as follows:

Drivers, including private cars and motor coach drivers: \$5-\$10 per person per day

Tour Guides: \$10-\$20 per person per day

Assumption of Risk

I am aware that travel such as that I am undertaking involves hazardous activities, with a risk of illness, injury, or death which may be caused by forces of nature, animals, insects, or flora, the negligence of Deliberately Different Travel LLC, or other persons and companies known or unknown, or the willful or criminal conduct of third parties. I am aware that weather conditions may be severe, adverse, and/or unpleasant. I am also aware that medical services or facilities may not be readily available or accessible during some or all the time during which I am participating in the trip. To partake of the enjoyment and excitement of this trip, I am willing to accept the risks and uncertainty involved as being an integral part of my adventure. I hereby accept and assume full responsibility for any risks of illness, injury, or death and of the negligence of Deliberately Different Travel LLC and agree to hold harmless and release Deliberately Different Travel LLC from claims of third-party negligence.